

FIDIVI*



5 years warranty

- FIDIVI Tessitura Vergnano S.p.A. guarantees their contract and office fabrics for 5 years from the date of purchase under normal use: 8/9 hours per day with appropriate maintenance.
- FIDIVI Tessitura Vergnano S.p.A. guarantees the technical specifications as reported in their technical sheet, given a certain amount of decay for daily use.
- FIDIVI Tessitura Vergnano S.p.A. does not answer of fabrics damaged with stains, strains from zips, buttons or other metallic garments, contact with color-sensitive clothing, vandalism, cuts, rubbing against abrasive materials.
- FIDIVI Tessitura Vergnano S.p.A. also reminds that the warranty is to be considered valid only if the recommended care instruction from Fidivi has been properly followed and brushes, paper or abrasive cloths were not used.
- FIDIVI Tessitura Vergnano S.p.A. only covers the cost of the fabric excluding that of repairs or replacement.
- FIDIVI Tessitura Vergnano S.p.A. in case of activation of the warranty requires traceability and billing data of the supply.
- FIDIVI Tessitura Vergnano S.p.A. reserves the right to go to the reclamation location to investigate with its technicians and/or request samples as proof. The samples will be analyzed to verify that only recommended materials have been used to make the product.